

## **VTS Dental Lab Pty Ltd - Warranty Policy**

If you need to claim warranty on an item please ensure your request is provided by email with all supporting information, including a photo, prior to submitting the case. If you submit the claim and case at the same time please note this on the labsheet to ensure you do not receive any unnecessary invoices.

Warranty claims are only eligible for replacement of the exact same item, If you believe the case requires a different material or item type this will not be covered by VTS and a new order should be placed.

All warranty claims must be submitted with supporting information through email to [info@vtsdental.com.au](mailto:info@vtsdental.com.au)